



Spring 2013



The following is a report on activities and initiatives undertaken by the CF Network of Canada over the past several months.

The MIS Committee recently organized two webinars to promote the new **Bell Mobility Program** for CF/CBDC offices across the country, the webinars were held on December 19th, 2012 and February 5th, 2013. The sessions allowed the CF offices to get better acquainted



with the plan details, the process for setting up their CF wireless account to take advantage of the national pricing, and the details on how to use the website to order phones and accessories. The uptake on the first webinar was a little less than expected, however, the participants signed up for the second session is considerably higher. To date 13 CF mobility lines have been setup on the NAG.

The MIS Committee has continued with the development of group purchase portal for desktops/laptops with **Dell** called **Premier Pages**.



Premier Pages allows CF/CBDC users to order PC/laptops through a web-based portal using their own respective account.

By having a customized PC/laptop pre-configured for the CF office environment, this will allow for increased level of discounts that Dell will be able to offer as part of this program. During this pilot phase, CF/CBDCs in Alberta and Atlantic Canada will iron out any bugs that may arise. Once this phase is completed, we will roll out the program to the rest of the CFs across the country.

The CFNC Communications Committee continues to monitor and track the usage of the **National Toll Free Number**. Currently the provinces of Manitoba and British Columbia have enrolled into the National Toll Free Program. At the committee's most recent meeting on January 24th, Nunavut and Northwest Territories have agreed

to participate in the National Toll Free Project. It is the goal of the committee to have Nunavut and Northwest Territories on the toll free project prior to the end of this fiscal year.

The CFNC Communications Committee recently completed the French **Board of Governance Orientation DVD** project and has signed-off on the final edited



version of the French Staff Orientation DVDs. The committee will be shipping copies of the DVDs to provincial/

territorial CF offices across the country in early April.

The CF Network of Canada has been exploring the notion of a shared **CF Exchange Email Project**. CF Shared Microsoft Exchange Email Platform provides an affordable, secure, high availability, and feature rich centralized, shared email solution. The service eliminates the



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- Discounts on selected hardware devices;
- The ability to upgrade your device every two years;
- Dedicated purchasing and customer service contacts;

Bell

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call 1-855-587-8597 and
ask for Troy Muise.

need for CF organizations to install and maintain an email solution and associated hardware and software within the local facilities.

The National Reporting Project

continues to move along on a regional perspective in Atlantic Canada. The group has reviewed the updated list of performance indicators and definitions and will be meeting with ACOA before fiscal year-end to approve the performance indicators and definitions from an Atlantic perspective. It's the intention of the National Reporting Requirements Committee at their next scheduled conference call to share the progress that has been made by the regions and to update the project scope, timelines and RFP.

The CFNC Benefits Ad Hoc Committee continues to monitor the **National D&O E&O Insurance Policy** for CF/CBDCs across the country. As of February 28th, we are happy to report that 117 CF/CBDC offices have signed onto



the new National Liability Program. As a group we have

collectively saved in excess of \$100,000 as a result of those offices signing onto the new National Program. As we move forward, we will be working with the remaining provinces/territories on the enrollment to the new National Liability Insurance Program.

The CFNC Work Plan and budget has been approved for 2013-2014 during the board meeting on February 7th, 2013.

The CFNC Communications Committee recently completed the **2012 CFNC Annual Review** for



circulation. In mid-December a total of 3,700 copies of the publication were distributed to Provincial/Territorial Association offices across the country.

The following meetings were held over the last few months:

- October 18th, 2012
- CFNC Committee Meeting
- December 4th, 2012
- CFNC Communications Committee
- December 7th, 2012
- Email Server Project Discussions
- December 19th, 2012
- Webinar- Bell Mobility
- January 3rd, 2013
- Email Server Project Discussions
- January 24th, 2013
- CFNC Communications Meeting
- January 25th, 2013
- Benefits Review Committee
- February 1st, 2013
- Benefits Review Committee
- February 1st, 2013
- Representation Committee



Digitized the CFNC logo established an account for members to be able to purchase clothing and apparel at **Mark's Work Warehouses** across Canada;

Established regional **Canadian Automobile Association (CAA)**



membership accounts for CF/CBDCs across Canada. As part of the plan, the new memberships fee of \$15 will be waived;

A national negotiated hotel room rate has been set up with **Pacrim Hospitality Services** who owns in excess of 60 hotels across the country. Some of the hotels that are part of the Pacrim Preferred Program include Super 8, Best Western and Holiday Inn Select, etc. The official paper work will be forwarded to all provincial/territorial executive directors in the coming weeks.

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The next CFNC meeting will be on June 19th, 2013 in Toronto, Ontario.

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"Our office saved in excess of \$7,000 on a yearly basis as a result of signing up for the Community Futures National D&O E&O Insurance Program."

Mr. Smith
CF Ontario

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**For information on the programs
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